

Levels of engagement

Our commitment within this strategy is to ensure a transparent and inclusive range of engagement across our decisions. There is not a one size fits all approach, given the nature of some decisions such as statutory changes, but where we can, we will seek to use techniques across the spectrum set out below.

Purpose	Expectation	Tools/Techniques
1. Inform	Telling people what is planned but without feedback or comment	Fact Sheets Websites Stalls/Displays Newsletters
2. Consult	Offering a number of options and listening to feedback but no opportunity to propose alternatives	Surveys Public Meetings Online Consultation Focus Groups Consultations
3. Involve (Deciding together)	Encouraging others to provide additional ideas and options, and to join in deciding the best way forward	Workshops Community Events Forums
4. Collaborate (Acting together)	Working with others to make decisions and forming a partnership to carry it out	Participatory decision making (People's Panel)
5. Empower (Supporting local initiatives)	Helping others do what they want – perhaps within a framework of grants, advice and support provided	Ballots Delegated Decision Making Neighbourhood Grants Small Grants Voluntary Sector Commissioning